# **2<sup>ND</sup> SEMSETER SEPTEMBER 2023 – MARCH, 2024 ACADEMIC YEAR**

$21^{st}$ JULY – $5^{TH}$ SEPETMBER, 2023	SUMMER BREAK
$I^{ST} - 11^{TH} AUGUST, 2023$	ADMIN BREAK
14 <sup>th</sup> AUGUST, 2023	ADMIN RESUMES
14 <sup>TH</sup> AUGUST – 30 AUGUST, 2023	New registration for 2 <sup>nd</sup> semester
1 <sup>ST</sup> – 30 <sup>TH</sup> SEPTEMBER, 2023	Registration for APH B96, FTT 48, PD 07 CC B6, RAMP B19 Airport Passenger Handling (APH)
	Foundation Travel and Tourism (FTT) Cabin Crew (CC), Personal Development (PD)
4 <sup>TH</sup> SEPTEMBER, 2023	Resumes (general overview) lectures APH B95
4 <sup>TH</sup> SEPTEMBER, 2023	2 <sup>nd</sup> semester by Admin
19 <sup>th</sup> – 20 <sup>th</sup> SEPTEMBER, 2023	CCBC XXXV
7 <sup>TH</sup> SEPTEMBER, 2023	Orientation APH B96, FTT 48, PD 09, CC B6, RAMP B19
29 <sup>th</sup> SEPTEMBER, 2023	Comportment & Deportment (APH95)
12 <sup>th</sup> SEPTEMBER, 2023	New classes begin APH B96, FTT 48, PD 07, CC B6, RAMP B19
3 <sup>RD</sup> OCTOBER, 2023	Discussion of prelim exam APH95
5 <sup>TH</sup> – 9 <sup>TH</sup> OCTOBER, 2023	Revision APH95
10 <sup>TH</sup> -12 <sup>TH</sup> OCTOBER, 2023	Mock exam APH95
17 <sup>TH</sup> -20 <sup>TH</sup> OCTOBER, 2023	Final exams (APH 95)
	Ticketing product knowledge
24 <sup>TH</sup> – 26 <sup>TH</sup> OCTOBER, 2023	Final exam paper 1 & 2 (APH 95)
26 <sup>TH</sup> OCTOBER, 2023	Orientation APH B97,FTT 49, PD 08, CC B7, RAMP B20

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New classes begin APH B97, FTT 49, PD 08, CC B7, RAMP B20
Final presentation fares / ticketing (APH 95)
Marketing plan
CCBC XXXVI
PUBLIC HOLIDAY (FARMER'S DAY)
CHRISTMAS BREAK 2023
END OF 2 <sup>ND</sup> SEMESTER
ADMNISTRATION BREAK FOR CHRISTMAS
STAFF RECONCILIATION
INSTITUTE REOPENING
PUBLIC HOLIDAY (CONSTITUTION DAY)
Students resumes APH96 & APH B97
Welcoming new student / orientation APH B98, FTT B50, PD B09, CC B8, RAMP B21 new class (ICM courses)
Class commences orientation APH B98 FTT 50, PD B09, CC B8, RAMP B21 new class (ICM courses)
Welcoming new students / orientation APH B99, FTT B51, PD B10, CC B9, RAMP B22 new class (ICM courses)
New class begins APH B99, FTT B51, PD B10, CC B9, RAMP B22 new class (ICM courses)
Revision week for APH B96
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	Q&A / discussion
16 <sup>TH</sup> FEBRUARY, 2024	ITTI mock exams 1 & 2 aph96
19 <sup>th</sup> FEBRUARY, 2024	Ticketing mock exams aph96
$21^{ST} - 22^{ND}$ FEBRUARY, 2024	CCBC XXXVII
23 <sup>RD</sup> FEBRUARY, 2024	Final ITTI paper 1 & 2 aph96
26 <sup>th</sup> FEBRUARY, 2024	Final ticketing exams aph96
29 <sup>th</sup> FEBRUARY, 2024	Final presentation fares / ticketing marketing plan aph96
6 <sup>TH</sup> MARCH, 2024	Independence Day
13 <sup>th</sup> MARCH, 2024	Airport trip
25 <sup>TH</sup> MARCH – 29 <sup>TH</sup> MARCH, 2024	PERSONAL DEVELOPMENT WEEK APH B99
25 <sup>th</sup> MARCH, 2024	Introduction to personal development/ personal development process/ setting goals and achieving them/ interpersonal skills/ p Interpersonal skills/ public speaking/ how to write personal statement
	Setting goals and achieving them,
27 <sup>th</sup> MARCH, 2024	Defining personal development/ personal development process
	<b>Points to consider when writing a personal statement/ introduction to business communication skills, understanding business communication</b>
	Understanding business communication skills, barriers to effective communication
	How to improve business communication
29 <sup>th</sup> MARCH, 2024	Basic customer service skills, grooming, life stories/ case studies & scenarios
	Personal etiquette, use of cutlery, common courtesy, personal wellnes & self-care
	Work life balance, makeup session (how to apply etc.)
	Business etiquette, team building, cv writing, basic book keeping skill, report writing, memos
	And cover letter, getting ready for interview, work, life & balance

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*General counselling, one-on-one meetings / interactions, presentation of personal statement* 

Personal wellness & self-care, mock interview sessions, finalization of all assessments

Award certificates, programme closure, any others.